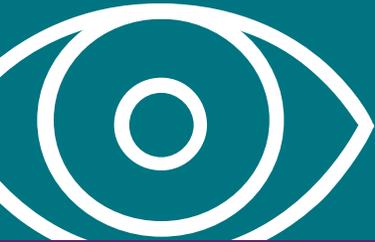


Human Care

SEEN IN NUMBERS. MEASURED IN LIVES CHANGED.

You need more than a low premium to improve the lives of 8.4 million members.¹
You need human care.

HOW DO WE DELIVER HUMAN CARE EVERY DAY?



31%

of members proactively screened for barriers to health in 2019²



\$3.5B

saved on medical expenses by Medicare Advantage members³



27%

fewer hospital visits for Medicare Advantage members³



\$50M

committed to coronavirus relief and recovery efforts⁴



160k

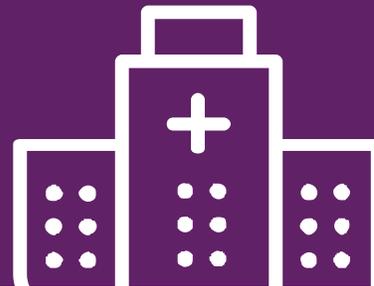
volunteer hours pledged by Humana employees⁵



829k

meals sent to members affected by food insecurity⁶

HOW DID WE HELP WHEN COVID-19 HIT?



WHY DO WE PROVIDE HUMAN CARE?

816k more healthy days for Medicare Advantage members in 2019⁷

¹ <https://press.humana.com/press-release/92-humanas-medicare-advantage-members-are-4-star-and-above-contracts-2020-reflecting-e>

² <https://press.humana.com/press-release/humanas-2020-bold-goal-progress-report-details-improved-mental-and-physical-health-am>

³ Data applies to Humana's Medicare Advantage members in value-based agreements (two-thirds of Medicare Advantage membership) as compared to beneficiaries on Original Medicare. <https://press.humana.com/press-release/humana-improves-health-and-reduces-35-billion-health-care-costs-through-medicare-advan>

⁴ <https://press.humana.com/press-release/current-releases/humana-foundation-commits-50m-coronavirus-relief-and-recovery-efforts>

⁵ <https://press.humana.com/press-release/current-releases/humana-announces-support-louisville-help-rebuild-and-unite-city>

⁶ <https://www.linkedin.com/pulse/securing-food-our-community-bruce-broussard/>

⁷ <https://press.humana.com/press-release/humanas-2020-bold-goal-progress-report-details-improved-mental-and-physical-health-am>