



Excelling in Charleston-Huntington with the benefits that matter most*

You're backed by exceptional benefit value and award-winning plan experiences in Charleston-Huntington. When you recommend a Humana plan, you're offering clients a chance to experience the above-and-beyond care and quality that sets Humana apart.

HUMANA USAA HONOR H5216-225 (PPO)



\$150 for OTC products

every quarter with the OTC allowance†

\$100 back each year

in your client's Social Security check‡

HUMANA H5216-105 USAA HONOR (PPO)



\$200 toward vision care purchases

like frames and lenses or contacts, and an additional \$50 when visiting a PLUS provider**

HUMANACHOICE H5216-182 (PPO)

\$3000 a year for dental care and \$0 copays

for preventive, basic and major services like crowns, oral surgery, endodontics, dentures and bridges

A leader in plan quality:

100% of Humana plans in West Virginia are rated 4 stars or more

That's the highest percentage of 4-star and higher plans among insurers in West Virginia. The Centers for Medicare & Medicaid Services bases their yearly Star Ratings on member satisfaction, health outcomes and more.

A leader in customer experience:

#1 Customer Experience Index ranking from Forrester

For three years running, Humana ranked #1 among health insurers in Forrester's Customer Experience (CX) Index, based on customers' opinions.††



Explore all the **Charleston-Huntington** plans at **First Look**

Humana®

* Centers for Medicare & Medicaid Services Medicare Advantage plan information for non-Special Needs Plans (excluding private fee-for-service and regional preferred provider organization plans).

† Allowance amounts cannot be combined with other benefit allowances. Limitations and restrictions may apply.

‡ The Part B Giveback Benefit pays part or all of your Part B premium and the amount may change based on the amount you pay for Part B.

** PLUS providers are part of the Humana Medicare Insight Network. Prior to 1/1/24, Vision PLUS providers can be viewed by selecting the “Vision PLUS Provider Search” link from the Vantage homepage.

†† The Industry leader brand received the highest CX Index™ score among Health Insurers in Forrester’s proprietary 2023 CX Index™ survey. The ranking was based on responses from 6,824 US individuals measuring 17 brands in the industry. The proprietary survey results are based on consumers’ opinions of the experiences with the brands in the survey. Forrester Research does not endorse any company included in any CX Index™ report and does not advise any person to select the products or services of any particular company based on the ratings included in such reports.

The Humana USAA Honor plans are available to anyone eligible for Medicare and veterans should consider all of their health plan options.

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Every year, Medicare evaluates plans based on a 5-star rating system.

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