



## Leading the way in Charlotte with the benefits that matter most\*

You're backed by market-leading benefit value and award-winning plan experiences in Charlotte. When you recommend a Humana plan, you're offering clients a chance to experience the above-and-beyond care and quality that sets Humana apart.

### HUMANACHOICE H5216-157 (PPO)

Leading Charlotte with  
**\$225 for OTC products**

every quarter with the OTC allowance<sup>†</sup>

No other Medicare Advantage plan in  
Charlotte offers **\$400 toward vision  
care purchases**

like frames and lenses or contacts, and an  
additional \$50 when visiting a PLUS provider<sup>‡</sup>

### HUMANA USAA HONOR H5525-065 (PPO)



Offering the highest local Part B giveback with **\$150 back each year**  
in your client's Social Security check<sup>\*\*</sup>

#### A leader in plan quality:

84% of Humana plans in North  
Carolina are rated 4 stars or more

That's the highest percentage of 4-star and  
higher plans among insurers in North Carolina.  
The Centers for Medicare & Medicaid Services  
bases their yearly Star Ratings on member  
satisfaction, health outcomes and more.

#### A leader in customer experience:

#1 Customer Experience Index  
ranking from Forrester

For three years running, Humana ranked #1 among  
health insurers in Forrester's Customer Experience  
(CX) Index, based on customers' opinions.<sup>††</sup>



Explore all the **Charlotte** plans at [First Look](#)

\* Centers for Medicare & Medicaid Services Medicare Advantage plan information for non-Special Needs Plans (excluding private fee-for-service and regional preferred provider organization plans).

† Allowance amounts cannot be combined with other benefit allowances. Limitations and restrictions may apply.

‡ PLUS providers are part of the Humana Medicare Insight Network. Prior to 1/1/24, Vision PLUS providers can be viewed by selecting the “Vision PLUS Provider Search” link from the Vantage homepage.

\*\* The Part B Giveback Benefit pays part or all of your Part B premium and the amount may change based on the amount you pay for Part B.

†† The Industry leader brand received the highest CX Index™ score among Health Insurers in Forrester’s proprietary 2023 CX Index™ survey. The ranking was based on responses from 6,824 US individuals measuring 17 brands in the industry. The proprietary survey results are based on consumers’ opinions of the experiences with the brands in the survey. Forrester Research does not endorse any company included in any CX Index™ report and does not advise any person to select the products or services of any particular company based on the ratings included in such reports.

The Humana USAA Honor plans are available to anyone eligible for Medicare and veterans should consider all of their health plan options.

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Every year, Medicare evaluates plans based on a 5-star rating system.

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